




BUILDING QUALITY THROUGH WISE TECHNOLOGY

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WISE TECHNOLOGY
IS NOT THE SAME AS
ARTIFICIAL INTELLIGENCE.

*"Intelligence can build a rocket, but
wisdom decides where to launch it."*

Modern summary of thoughts by: E. F. Schumacherin, Albert Einsteinin ja Carl.



Wisdom means listening to and understanding others, working for the common good, being able to see things from multiple perspectives, recognizing emotions, making ethical decisions, and learning from one's own life experiences.

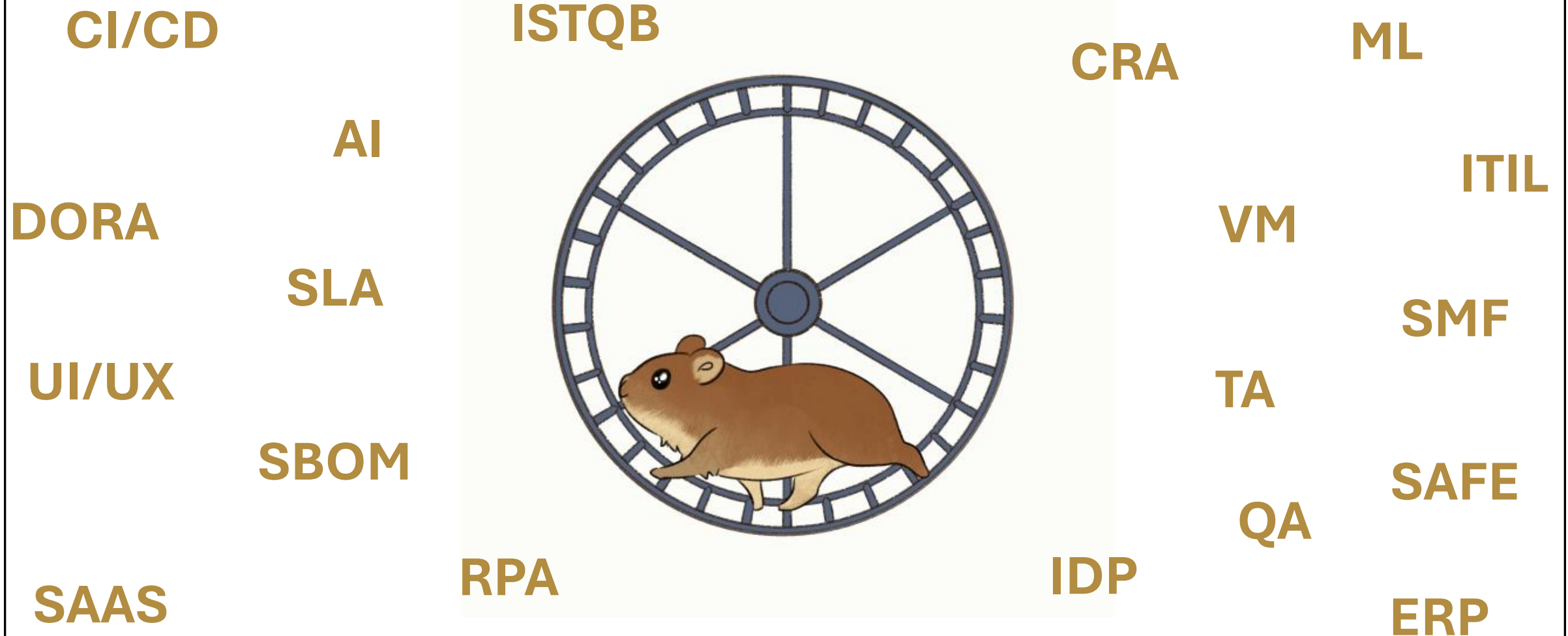
*Eeva K. Kallio & Päivi Tynjälä:
What is Wisdom and Can it be Taught?
Philosophical, Psychological, and Pedagogical Perspectives*



W₄ I₁ S₁ D₂ O₁ M₃



WHAT IS TECHNOLOGY THESE DAYS?



QUALITY

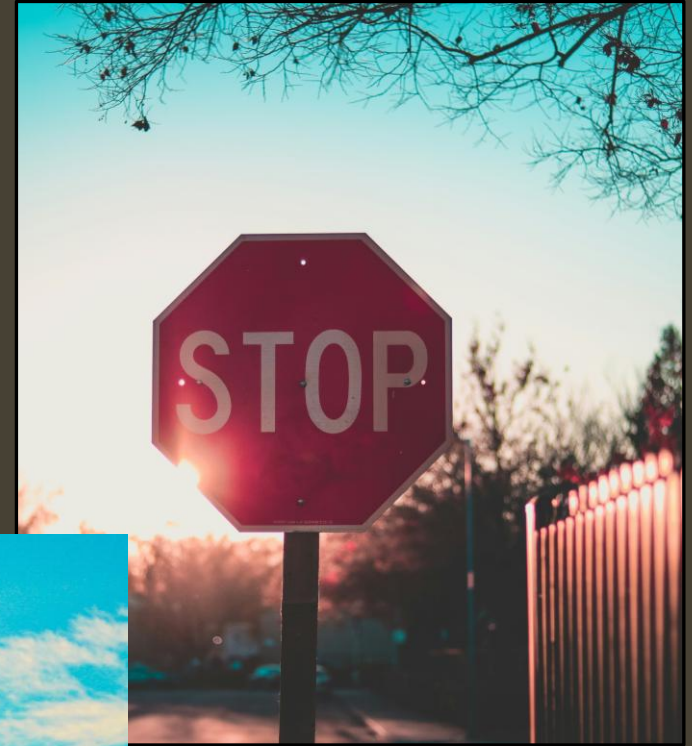


Quality Assurance (QA) is a systematic process that ensures a product or service meets defined standards of quality before it reaches users or customers. (ChatGPT)

I think quality mindset is something that is strongly needed through out the organization, not just in software development.

A QUESTION TO
REFLECT ON:

CAN WE RIDE THE
WAVE OF PROGRESS
WHILE ALSO TAKING
A MOMENT TO STOP?



I GIVE A VOICE TO WHAT'S LEFT UNHEARD IN TECH.

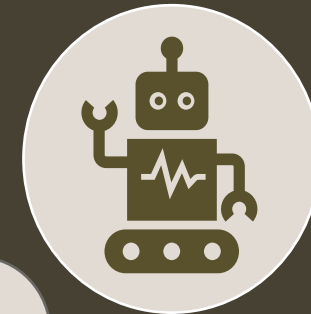
GROWTH

QUALITY &
AGILITY

COMMUNICATION GAP

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COMMUNICATION GAP

Roles are not evolving.

The narrative in the technology field is narrow - whose voices are being left unheard?

Education and learning are limited.

Facilitation and space for discussion are not being created.

IT'S HARD TO BUILD QUALITY,
IF YOU DON'T KNOW THE PROBLEM.
BECAUSE THEN YOU CAN'T SOLVE IT.





QUALITY & AGILITY

Quality is everyone's responsibility.

A critical eye on how we work.

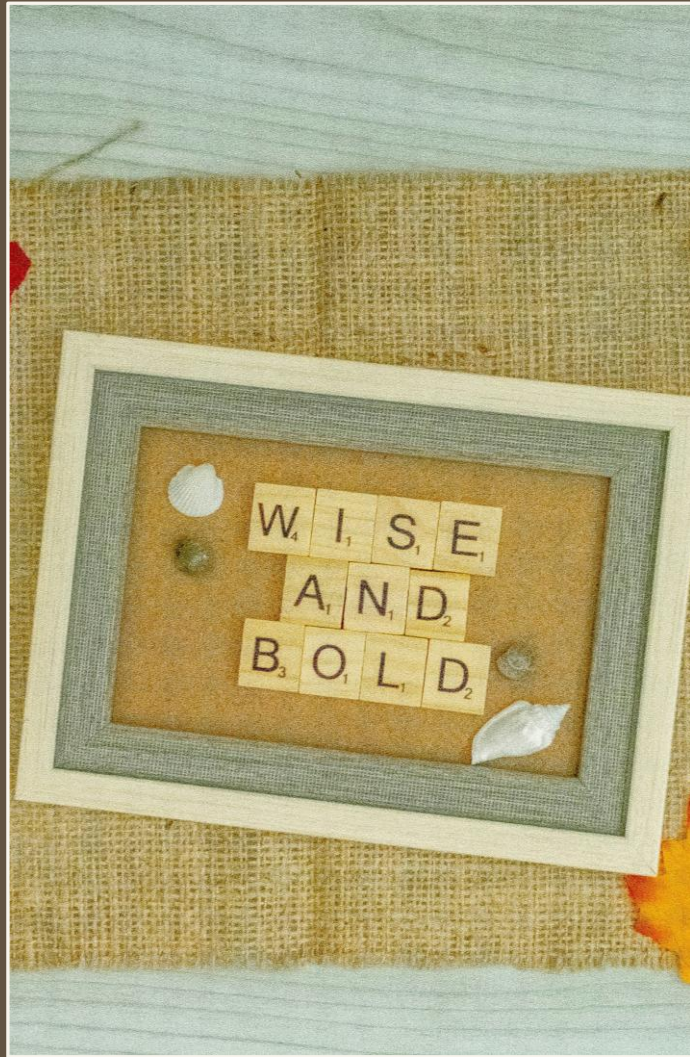
Mistakes are opportunities to improve, not to assign blame.

Automation and efficiency, in the right places.

A hand with dark nail polish is holding a yellow sticky note in the bottom right corner of the frame. The sticky note is partially overlapping the main text area.

WHERE DOES THE VALUE
COME FROM?

CRAPPY PROCESS IS STILL
CRAPPY EVEN WHEN
AUTOMATED.



GROWTH

We need courageous leadership and decision-making, as well as real life examples.

Change leadership: does it exist or is all leadership change leadership?

Unlearning is just as important as learning something new.

The entire organization must understand the full scope of technology's impact.

A close-up photograph of a person, likely a doctor, wearing a white lab coat over a red and blue plaid shirt. A blue stethoscope is draped around their neck. They are holding a black smartphone with both hands, which have red-painted fingernails. The phone is held horizontally, and its screen is the central focus. A semi-transparent dark grey rectangular box is overlaid on the phone's screen, containing white text. The background is slightly blurred, showing more of the lab coat and the stethoscope.

EVERY COMPANY IS
BASICALLY A TECH
COMPANY THESE DAYS.

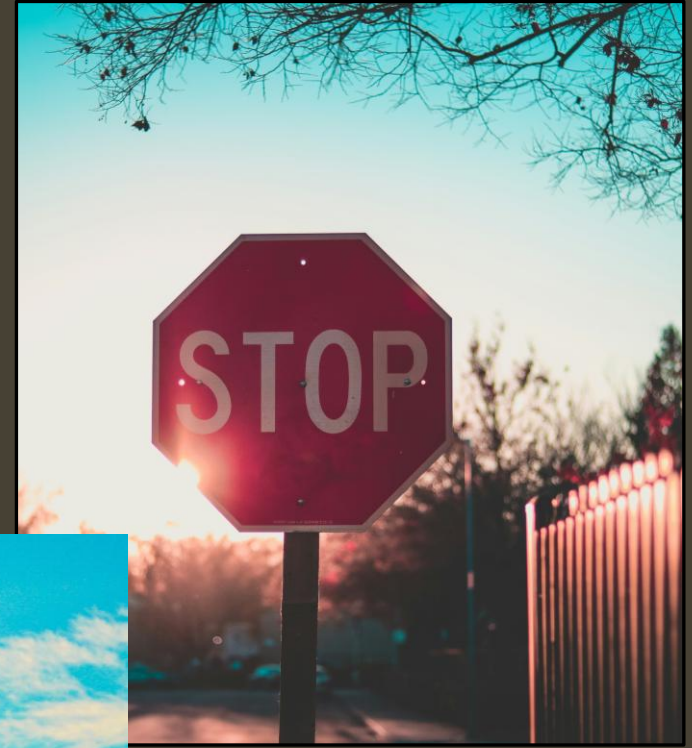
BUSINESS
OWNS THE
PROBLEMS.

SOLUTIONS ARE
OFFERED BY

IT /
TECHNOLOGY.

CAN WE RIDE THE WAVE
OF PROGRESS WHILE
ALSO TAKING A
MOMENT TO STOP?

YES. AND THAT'S
WHAT WISE TECH
IS ALL ABOUT.



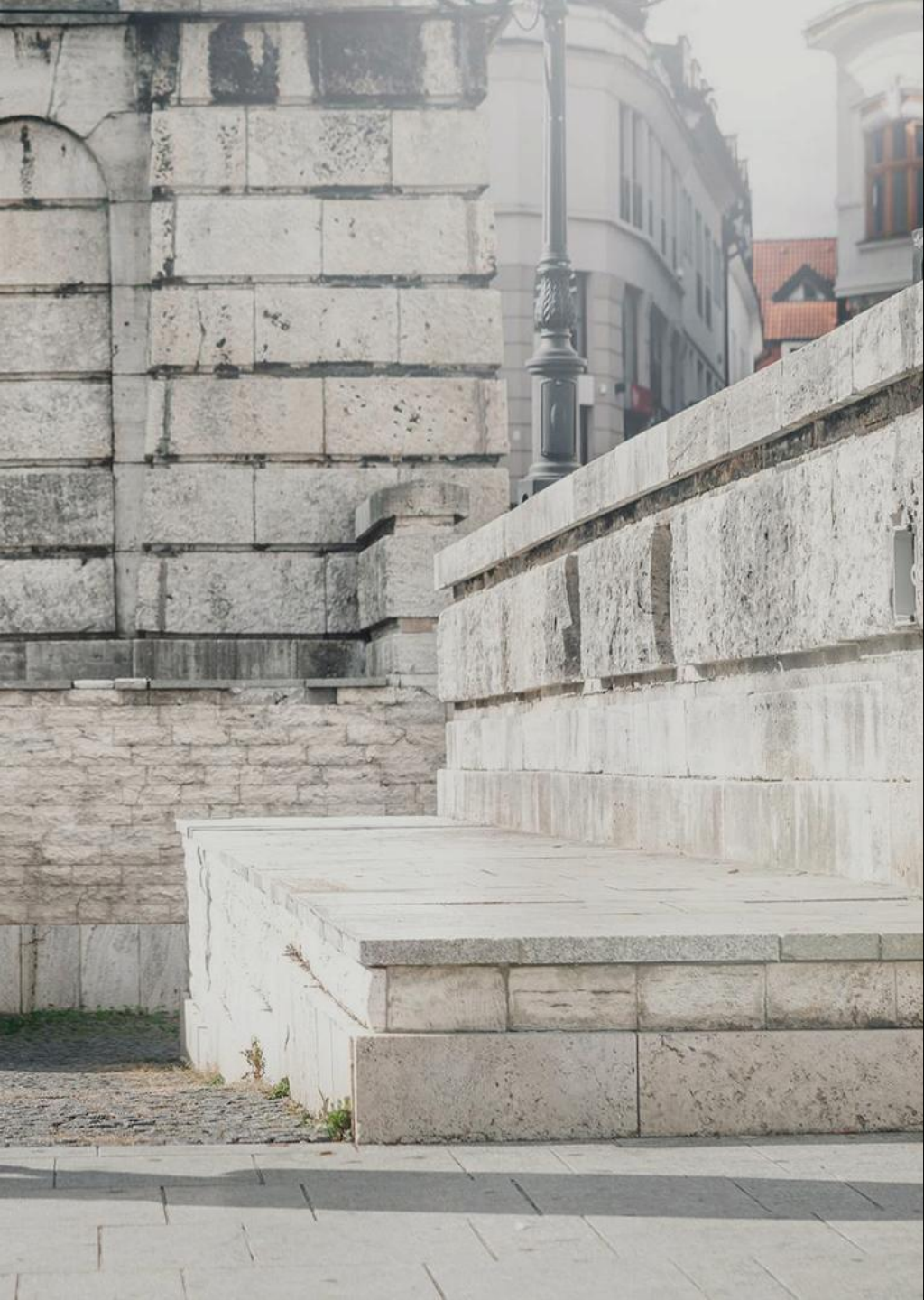


WHEN BUILDING QUALITY,
WE NEED TO UNDERSTAND:

WHERE DOES THE VALUE COME FROM.

TECHNOLOGY IS EVERYWHERE.

WHAT IS THE KNOWHOW
WE NEED AND WHO HAS IT.



THANK YOU

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